

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 06th day of February' 2025

C.G.No.204/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. A. Agnesh, Mallavaripalem,
Satyavedu (M), Tirupati Dist.

Complainant

AND

1. Superintending Engineer/O/Tirupati
2. Dy. Executive Engineer/O/Nagalapuram
3. Executive Engineer/O/Puttur

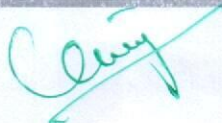
Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.12.2024 at Sricity stating that himself and his two brothers are using one common service connection and now they want three separate meters, but the respondents are not releasing the service.

- 02.** The said complaint was registered as C.G.No.204/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the existing service connection was issued to the complainant and his brothers on 22.10.2019 under Category-I with SC/ST subsidy and the said service connection is having arrears of Rs.37,193/- and they informed the complainant to pay the said arrears and to apply for three service connections but the complainant did not pay the arrears on the existing service connection.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that there are arrears of Rs.37,193/- on the existing service connection and hence the complainant has to pay the said amount and then to apply for new service connections but the complainant did not pay the arrears. The complainant did not attend the enquiry and did not produce the receipt to show that he has paid the arrear CC charges. Hence, the complainant is directed to pay the arrear CC charges and to apply for new service connections on which the respondents are directed to release the service connections following the procedure under the rules in vogue. Accordingly, the complaint is closed. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of



Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of February'2025.

Chung 06/02/2025
CHAIRPERSON

K. Ramaswamy Rao
Member (Finance)
06/02/2025

H. S. Srinivasulu Reddy
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chung 06/02/2025

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